

COVID-19 Oxygen Policy

Effective 3/26/2020

Due to the medically urgent matters related to COVID-19, ABC Health Care has revised its business operations & policies for oxygen concentrator & portable tank usage. Until further notice:

Patients are instructed to NOT use portable tanks for any reason other than transportation for essential services (food, utility, medical, etc.)

Unless medically necessary, portable tanks should NOT be used within the home

Portable tanks will be allocated to patients based on historical usage and available supplies

Portable tank exchanges will be completed at your local ABC office using our "curbside service"

ALL portable tank exchange requests need to be made <u>BY PHONE</u> with our Oxygen Department <u>PRIOR TO ARRIVAL</u>

Contact ABC Health Care @ (866) 363-3678